

Terms & Conditions

Effective Date: September 1, 2025

1. Introduction

Welcome to 4pointe4 ("we," "our," or "us"). By booking a reservation, using our website (<https://4pointe4.com>), or utilizing our luxury transportation services, you agree to these Terms & Conditions. Please review them carefully before booking.

2. Reservations & Payments

- All reservations must be confirmed with valid contact and payment information.
- We accept major credit cards and other approved payment methods.
- Prices are quoted at the time of booking and may vary based on distance, time, vehicle selection, or special requests.
- Additional charges may apply for tolls, parking, wait time, or changes made after booking.

3. Cancellations & Refunds

- Cancellations made 24 hours or more before the scheduled pickup time may be eligible for a full or partial refund.
- Cancellations made less than 24 hours before pickup may result in full fare being charged.
- No-shows (failure to appear at the scheduled pickup time) are charged at 100% of the fare.
- Refunds, when applicable, will be processed to the original payment method.

4. Service Limitations

- While we strive to provide timely service, we are not liable for delays caused by traffic, weather, road closures, or other circumstances beyond our control.
- We reserve the right to refuse service to any passenger who poses a safety or security risk to our drivers or vehicles.

5. Liability

- 4pointe4's liability for any claim is limited to the amount paid for the service in question.
- We are not responsible for loss or damage to personal property brought into our vehicles. Passengers are encouraged to check for belongings before leaving the vehicle.
- Travel times provided are estimates only and cannot be guaranteed.

6. Affiliate & Partner Services

- In certain cases, 4pointe4 may contract with trusted affiliates or partner transportation providers to fulfill reservations.
- All such services will adhere to these Terms & Conditions to ensure a consistent standard of service.

7. Changes to Terms

We may revise these Terms & Conditions from time to time. Updates will be posted on our website with the updated "Effective Date." Continued use of our services after updates constitutes acceptance of the revised terms.

8. Contact Us

For questions regarding these Terms & Conditions, please contact us at:

4pointe4

Email: support@4pointe4.com

Phone: 954-913-1344

Website: <https://4pointe4.com>